

Quality Policy Statement

VITRUVIUS

Vitruvius Management Services Limited provides Specialist Project, Commercial and Construction Management Services and operates a Business Management System meeting the requirements of **ISO 9001:2015**. We are committed to providing services which completely satisfy the expectations of our customers and all other interested parties.

We implement documented procedures for all functions aimed to meet requirements of the Standard and which provide a framework for establishing, reviewing and continuously improving our management system objectives throughout our business to ensure:

- We meet the expectations of all our clients, suppliers, subcontractors and end users by delivering projects on schedule and on budget through support and utilisation of resources;
- We undertake regular reviews/audits of our operations to ensure quality Project Management for our clients to meet project standards and specifications;
- Targets/objectives are set periodically and reviewed annually;
- Regular gathering and monitoring of customer feedback and complaints;
- Selection and performance monitoring of suppliers against set criteria;
- Regular audits of our internal processes and management review thereof;
- Measurable quality objectives which reflect our business aims and vision; and
- A corporate culture where our employees have a safe, respectful and rewarding work environment.

The Managing Director has the authority and responsibility to ensure that documented systems and procedures are prepared, maintained and implemented in line with compliance of company policy, customers' requirements, all other interested parties and our management system. They shall also ensure that any amendments to the Standard referred to above continue to be reflected in our management system.

In our quest for excellence and continual improvement, Vitruvius Management Services Ltd ensures that all staff are suitably trained and are provided with the appropriate resources to meet customer and interested party requirements and expectations as well as statutory and regulatory requirements. We ensure effective implementation and maintenance of our management system through the Internal Audit process.

This policy is in line with our documented and implemented and Integrated Management System compliant with the requirements of **ISO 9001:2015**

This policy has been established, agreed and endorsed by the Directors of Vitruvius Management Services Limited.

Vitruvius Management Services Ltd

Dated: 9th January 2023

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